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# CUSTOMER SERVICE WITH GERMAN 114388BR

## What will you make with IBM?

IBM Global Services Delivery Center in Wrocław employs IT professionals across all sectors. This site is fast becoming a “Centre of Excellence” in key areas of the global technology industry. Few places offer as many opportunities to gain knowledge in your field, to work in a stimulating environment and rewards for outstanding performance as IBM. IBM can provide the perfect setting for your career and freedom to enjoy a rich personal life.

The Customer Service department in Wrocław is a multicultural and multilingual environment where employees support major international clients with all IT requests in different languages in 24/7 service!

## Requirements:

- B2 level of German
- Communicative level of English
- High communication skills, customer attitude
- Responsiveness and flexibility, Teamwork skills, High motivation, Learning skills
- 24/7 shift environment (including nights, weekends and holidays) – if required
- Basic IT literacy and willingness to learn

## BENEFITS

1. Trainings and certifications
2. Private medical package
3. Insurance package
4. Multisport Card
5. Good to be an IBMer discounts
6. Summer and Winter trips for IBMers
7. Free of charge language classes during working hours
8. Cinema tickets discount

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