Kraj	Polska
Województwo	dolnośląskie
Stanowisko	**Unified Communication & Collaboration Engineer**
Nazwa firmy	Aon
Informacje o firmie	The successful candidate will be working in the cutting-edge UC environment and be part of the team which is responsible for the development, delivery, standardization and experience of Unified Communication and Collaboration solution. Unified Communication & Collaboration Engineer will work with the regional technology teams on projects and initiatives to ensure any proposed infrastructure delivers the best service, meets business expectation and integrates with existing and future technology. **Aon is in the business of better decisions** At Aon, we shape decisions for the better to protect and enrich the lives of people around the world. As an organization, we are united through trust as one inclusive, diverse team, and we are passionate about helping our colleagues and clients succeed.
Opis stanowiska	**What the day will look like** • Responsible for the technical delivery of UC and Collaboration projects, including planning, design, implementation and testing of technical solutions which meet business requirements. • Ensure timely and cost-effective delivery of solutions required for new projects. • Partner with key vendors and providers on design, change, and implementation activities. • Collaborate with global UC and Collaboration architect and regional technology groups for integration, development and standardization of UC. • Working with business to understand theirs expectation for additional features and further development and improvement of the UC platforms. • Build and maintain project-related documentation (LLD, HLD and post-implementation), ensuring that accurate information is always available and on the high level. • Working with project management team to provide financial estimates for implementation and project. • Research, deep dive, recommend and implement new software, feature, tools and processes to provide the outstanding collaboration experience. • Automation, developing and improving of UCC Service. • Software version and feature releases including planning, testing and deployment. • Ensuring maximum availability, integrity and performance of the Unified Communications infrastructure. • Presents Unified Communication and Collaboration topics and solutions to business and internal clients.
Wymagania	**Skills and experience that will lead to success** • University Degree, preferably in a computer/technical related subject. • 1-3 proven track record working with leading Unified Communications & Collaboration (UCC) systems like Cisco, Microsoft, Avaya and certifications are a plus. • Good understanding of the WebEx, MS Teams or similar platform. • Familiarity with mobility products and strategies. • Familiarity with Microsoft 365 product. • Experience with global vendors and telecommunications, SIP trucking and Session Border Controllers. • Familiarity with voice/VoIP and contact centre technologies including Cisco UC, CUAC-A, CUCN, UCCE, UCCX, Cisco Expressways, IOS Voice Gateways, WebEx

	contact centre, Nice in-Contact, Verba/Verint, Dubber, NGN/TFN cloud platform, CUBE, Ribbon SBC, Video. • Knowledge of Active Directory, DNS and DHCP. • Good understanding of VOIP protocols such as SIP, RTP/SRTP including TLS, H.323, MGCP. • Functional knowledge of networking fundamentals including TCP/IP, LAN/WAN/SDWAN topologies, Ethernet, MPLS, QoS, Differentiated Services and security concepts. • Excellent written (document and presentation) and verbal communication skills with the ability to articulate both technical and abstract concepts in a clear and concise manner. • Experience in programming and scripting tools/languages such as Python/Perl and PowerShell for automation a plus. • Strong analytical and problem-solving skills. • Energy, initiative, and a positive attitude. • Proven follow-up, follow-through and communication skills. • Highly motivated and results-driven.
Oferujemy	**How we support our colleagues** In addition to our comprehensive benefits package, we encourage a diverse workforce. Plus, our agile, inclusive environment allows you to manage your wellbeing and work/life balance, ensuring you can be your best self at Aon. Furthermore, all colleagues enjoy two "Global Wellbeing Days" each year, encouraging you to take time to focus on yourself. We offer a variety of working style solutions, but we also recognise that flexibility goes beyond just the place of work... and we are all for it. We call this Smart Working! Our continuous learning culture inspires and equips you to learn, share and grow, helping you achieve your fullest potential. As a result, at Aon, you are more connected, more relevant, and more valued. Aon values an innovative, diverse workplace where all colleagues feel empowered to be their authentic selves. Aon is proud to be an equal opportunity workplace. Aon provides equal employment opportunities to all employees and applicants for employment without regard to race, color, religion, creed, sex, sexual orientation, gender identity, national origin, age, disability, veteran, marital, domestic partner status, or other legally protected status. We welcome applications from all and provide individuals with disabilities with reasonable adjustments to participate in the job application, interview process and to perform essential job functions once onboard. If you would like to learn more about the reasonable accommodations we provide, email ReasonableAccommodations@Aon.com
Data wygaśnięcia oferty pracy	2024-05-22 10:59:00

Kontakt	Oferta pochodzi z portalu Praca.pl. Prosimy o przesyłanie aplikacji bezpośrednio do pracodawcy. Link do ogłoszenia na Praca.pl: https://www.praca.pl/unified-communication-collaboration-engineer_8985697.html