

Kraj	Polska
Województwo	dolnośląskie
Miejscowość	Wrocław
Stanowisko	Junior Helpdesk Asisstant
Nazwa firmy	DXC Technology Polska Sp. z o.o.
Informacje o firmie	<p>DXC Technology (NYSE: DXC) is the world's leading independent, end-to-end IT services company, helping clients harness the power of innovation to thrive on change. Created by the merger of CSC and the Enterprise Services business of Hewlett Packard Enterprise, DXC Technology serves nearly 6,000 private and public sector clients across 70 countries. The company's technology independence, global talent and extensive partner alliance combine to deliver powerful next-generation IT services and solutions. DXC Technology is recognized among the best corporate citizens globally. For more information, visit DXC Technology Poland</p> <p>We are looking for:</p>
Opis stanowiska	<p>Job description:</p> <p>Providing assistance and support to store and non-store users regarding issues related to Ariba system.</p> <p>Main responsibilities:</p> <ul style="list-style-type: none"> • Jira tickets solving if in scope of Helpdesk. • Jira ticket assigning to the right group if out of scope of Helpdesk. • Effective communication in English with team members and customers. • Ensuring tickets are handled within agreed timelines.
Wymagania	<p>Main technologies/ tools</p> <ul style="list-style-type: none"> • Computer literate. • English language knowledge on advanced level. • Communicative skills. • Problem solving skills. • Calm and methodical approach. <p>An ideal candidate should have:</p> <ul style="list-style-type: none"> • experience in Helpdesk or applications support

	<ul style="list-style-type: none"> • technical skills
Oferujemy	<p>Joining us, you gain:</p> <ul style="list-style-type: none"> • stable employment in an international company • flexibility in work arrangement (hybrid or fully remote work, home office culture is in our DNA) • modern and conveniently located offices in Wrocław and Warsaw • substantial medical insurance package provided in cooperation with the biggest medical services provider in Poland • life insurance package • Multisport Card • opportunity to receive workplace equipment to organize your home office (e.g. chair, desk, additional monitor, headset etc.) • advancement opportunities within the organization (a variety of interesting projects with the array of technologies and tools) • unlimited access to DXC University with courses from a bunch of external partners for the best learner's experience (e.g. LinkedIn Learning, Udemy) • access to GoFluent - platform for foreign languages learning • DXC Partner courses and certifications (Microsoft, SAP, ServiceNow, AWS, Google, Dell Technologies, IBM, Microfocus, Salesforce, Red Hat, VMware, Workday) • Employee Referral Program - financial bonus for the referrer for successful candidate recommendation • opportunity to join the numerous charity and ecology-related events organized by our CSR Team (Corporate Social Responsibility) • Dixi Cool activities: trips, sports and wellness events, discounts for cultural events • Employee Recognition Program with points assigned by colleagues for the recognized employees (exchangeable for prizes) • Employee Assistance Program (providing 24/7 support for employees and their families in difficult life situations)
Data wygaśnięcia oferty pracy	2024-07-20 16:06:37
Kontakt	Oferta pochodzi z portalu Praca.pl. Prosimy o przesyłanie aplikacji bezpośrednio do pracodawcy. Link do ogłoszenia na Praca.pl: https://www.praca.pl/junior-helpdesk-assisstant_9101290.html

